



## CYBERPARK KOZHIKODE

### ANNUAL ADMINISTRATIVE REPORT 2023-24



---

Park Centre, Nellikode P O, Kozhikode-673016

Tel No: 0495-2433050

Email: [info@cyberparkkerala.org](mailto:info@cyberparkkerala.org)

Website- [www.cyberparkkerala.org](http://www.cyberparkkerala.org)

# Table of Contents

Introduction	2
Our Vision & Mission	3
Administrative Authorities	3
Governing Body	3
Executive Council	3
Project Updates	4
Business Development Updates	4
Cyberpark Employment Update	4
Cyberpark – Organization Chart	5
Park Office – Current Employees	5
Cyberpark Growth Chart – Last 3 Years Comparison	6
Details of Plan Fund Schemes During FY 2023-24	6
Marketing Activities	7
Other Initiatives	7
Conclusion	8

# Introduction

Kozhikode City (also known as Calicut), one of the most dynamic Tier 3 cities in India and third largest city in Kerala along the shores of Arabian sea, is making waves in the Digital Revolution with its burgeoning IT sector. With its world class infrastructure – an international airport, a seaport, and a plethora of reputed educational institutions – Kozhikode is a dream destination for IT investors around the world. The city received a much-needed boost for its IT sector with the advent of the Govt. Cyberpark, the first IT park promoted by the state in the Malabar region.

Cyberpark, Kozhikode has been envisioned and conceptualized as a major IT hub catering to the northern part of Kerala for the development of IT/ITeS sector in the state, after a trail-blazing performance with the success of Technopark, Trivandrum and Infopark, Kochi under Kerala IT. Cyberpark, Kozhikode the first IT park promoted by the state in the Malabar region was established under Cyberparks Kozhikode an autonomous society registered under the Society Registration Act 1860, on 28 January 2009. The ultimate objective was to facilitate state of the art infrastructure space with supporting facilities with an IT eco system which would enhance the development of Information & communication Technology, Create Direct & indirect Job opportunities and parallelly contribute to the economic development of the state.

Cyberpark provides a unique business model with a quality IT space in terms of Smart Business Centres – Plug & Play module and Warm Shell Option on lease terms. IT/ITeS companies could establish their operations in Cyberpark and commence business operations either immediately or design their office space as per their specifications and investments after obtaining SEZ unit approval. In addition, Cyberpark also encourages land lease option for IT companies / investors on long term lease for 30 years extendable up-to 90 years for establishing their business operations or as commercial co-developer.

Cyberpark in association with KSITIL has leased out 5 acres of SEZ land from KSITIL (Developer) in a 45-acre campus and have developed the first IT SEZ building Sahya measuring around 3 lakhs sq. ft. with a structure of double basement + Ground + 4 upper floors. Cyberpark inaugurated the building on 29 May 2017 and is fully operational.

In the fast-paced world of Information Technology (IT), where long hours and high-pressure environments are the norm, the importance of recreational facilities cannot be overstated. Recognizing this need, our visionary initiative aims to establish a state-of-the-art recreational facility – “Cyber Sports Arena” spanning 2 acres tailored specifically for IT company employees and the broader IT ecosystem, this facility promises to be a haven for wellness, camaraderie, and skill development.

Situated amidst lush greenery, our recreational facility boasts an array of amenities designed to cater to the diverse interests of IT professionals. The focal points of the facility include:

**Football Turf:** A meticulously maintained football turf provides the perfect setting for employees to unwind, engage in friendly matches, and foster team spirit. Whether it's a casual kick-around or a structured league, the turf serves as a hub for physical activity and recreation.

**Badminton Court:** Multiple badminton courts offer opportunities for employees to indulge in a fast-paced and exhilarating sport. From singles matches to doubles tournaments, the courts cater to players of all skill levels, promoting healthy competition and active lifestyles.

**Basketball Court:** The basketball court serves as a gathering spot for enthusiasts of this dynamic sport. Whether shooting hoops solo or engaging in spirited pickup games, employees can sharpen their skills, build camaraderie, and relieve stress in a vibrant outdoor setting.

During the year 2023-24, Cyberpark achieved 100% occupancy by leasing out the available warm shell and smart business offices to IT companies. The direct employment has been increased to 2200 and exports to Rs. 115 crores.

## Our Vision

To be the destination of choice for Technology Companies and Professionals.

## Our Mission

To provide a world class ecosystem in Kerala that nurtures Information Technology & Electronics Companies and Professionals, by providing a combination of quality infrastructure, knowledge/skill development, growth opportunities and lifestyle facilities and thereby meeting the Electronics & Information Technology goals of Government.

### ADMINISTRATIVE AUTHORITIES

Cyberpark is headed by Mr. Susanth Kurunthil, Chief Executive Officer and governed by Governing Body chaired by IT Minister, none other than Hon'ble Chief Minister of Kerala & Executive Council Members with Chairman being the IT Secretary, Electronics, and IT department.

#### Governing Body as on 31<sup>st</sup> March 2024:

Sl. No.	Designation	Position
1	Hon. Minister for Information Technology	Chairman
2	Secretary, Electronics & IT, GoK	Vice Chairman
3	Secretary, Finance, GoK	Member
4	Managing Director, KSIDC	Member
5	Vice Chairman, State Planning Board	Member
6	Executive Director, C-DAC, Trivandrum	Member
7	Development Commissioner, CSEZ	Member
8	Director, IIM	Member
9	Senior Director, NASSCOM	Member
10	CEO, Cyberpark	Member

#### Executive Council as on 31<sup>st</sup> March 2024

Sl. No.	Designation	Position
1	Secretary, Electronics & IT, GoK	Chairman
2	Additional Secretary (Finance), GoK	Member
3	Managing Director, KSIDC	Member
4	Managing Director, KSITIL	Member
5	External Technical Advisor-NIT Calicut	Member
6	Development Commissioner, CSEZ	Member
7	Director, Kerala IT Mission	Member
8	CEO, Kerala Start Up Mission	Member
9	Chief Executive Officer, Infopark	Member
10	Chief Executive Officer, Cyberpark	Member

### PROJECT UPDATES

Sl. No.	Particulars	Status	Date of Completion/Expected
1	Compound wall at Cyberpark	Completed & functional	15/03/2024
2	Road to commercial land parcels at Cyberpark	Completed & functional	29/02/2024
3	Recreational facility	Completed & functional	25/11/2023
4	Additional Car & Bike Parking at Sahya	Completed & functional	31/10/2023
5	Food Court Balcony Extension	Completed & functional	29/03/2024

- 5 Projects have been successfully completed during FY 2023-24

### BUSINESS DEVELOPMENT UPDATE AS ON 31 MAR 2024

DESCRIPTION	AREA	UNITS
<b>SAHYA IT BUILDING</b>		
Total built-up area of Sahya IT building	2,88,000	Sq. ft
Net leasable area in Sahya IT building	1,88,891	Sq. ft
Total leased out space in IT building (Operational + Allotted)	1,88,891	Sq. ft
Balance area to be leased out in Sahya IT building	Nil	
Total leased out space in percentage	100	%
Total number of companies		83
<b>CFC BUILDING</b>		
Net leasable area in CFC building - KSUM	12391	Sq. ft
Total leased out space in percentage	100	%
Total number of companies		1

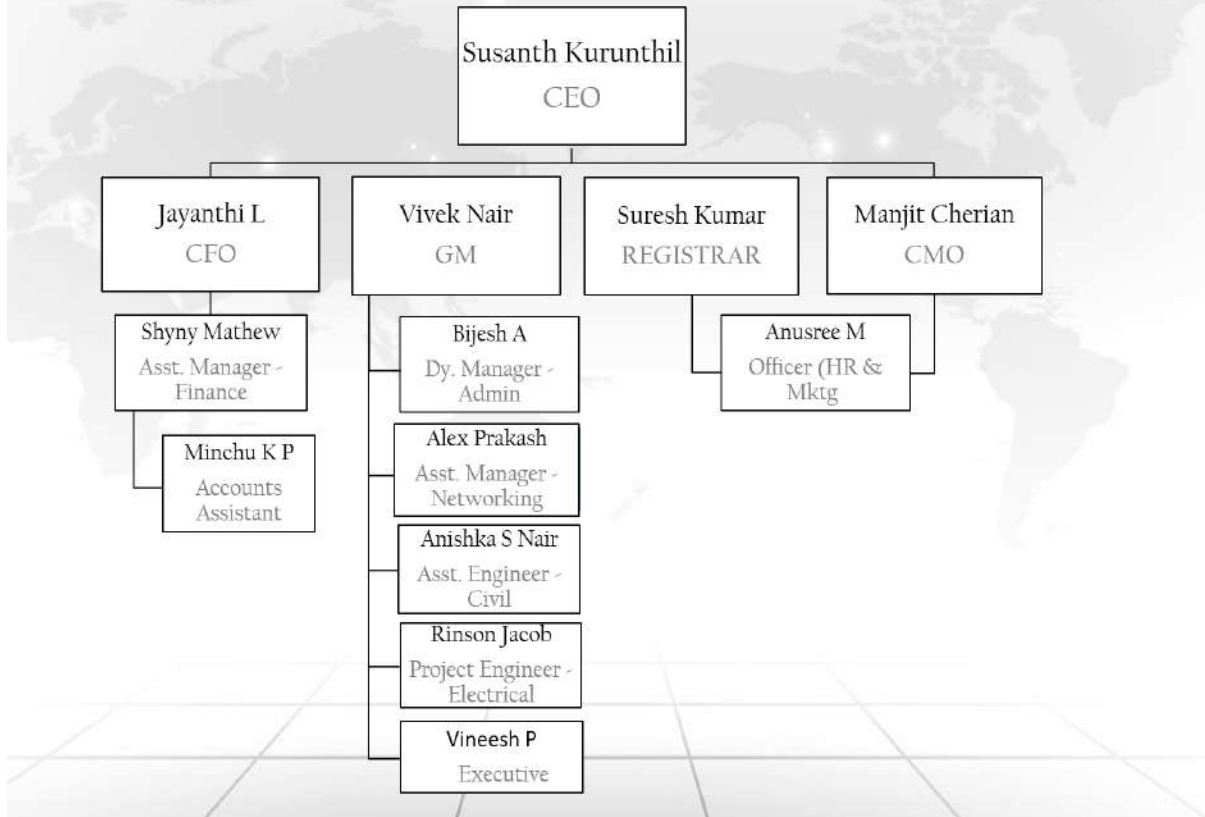


### CYBERPARK EMPLOYMENT UPDATE AS ON 31 MAR 2024

YEAR	NO. OF EMPLOYEES	INCREASE	INCREASE IN %
2017-18	107	39	57
2018-19	482	375	350
2019-20	575	93	19
2020-21	764	189	32
2021-22	1270	506	66
2022-23	2078	808	63
2023-24	2200	122	55



**CYBERPARK-ORGANISATION CHART AS ON 31 MARCH 2024**



**PARK OFFICE - CURRENT EMPLOYEES**

Sl. No.	Category	Total Number
1	Govt. appointment	1
2	5-year contract staff – Scale of pay	5
3	5-year contract staff – Consolidated pay	1
4	3-year contract staff – Consolidated pay	3
	<b>Total</b>	<b>10</b>

### CYBERPARK GROWTH CHART - LAST 3 YEARS COMPARISON

	2021-22	2022-23	2023-24
Total No. of companies	67	85	84
Area Leased out	1,39,523	1,83,120	1,88,891
Software exports	55.70 Cr	105 Cr	115.52 Cr
Employee strength	1270	2078	2200

### DETAILS OF PLAN FUND SCHEMES DURING FY 2023-24

Sl. No	Particulars	Budget Allocation
	Total Outlay	Rs. 12.83 crores
1	Infrastructure Developments	Rs. 11.83 crores
2	Marketing Activities	Rs. 1.00 crore
3	Disbursed Amount	Rs. 2.00 crores
4	Expenditures	Rs. 2.00 crores

## MARKETING ACTIVITIES

Cyberpark being one of the key stakeholders of CITI 2.0 (Calicut Innovation and Technology Initiative) this year participated and supported the one of its kind Kerala Technology Exhibition – “KTX 2024 Global Wave” at Kozhikode under the theme “Destination Kozhikode”. KTX is a flagship event that has been planned to be conducted in coordination with rest of the 8 stakeholders which includes Malabar Chamber of Commerce, Calicut Forum for Information Technology, Indian Institute of Management, National Institute of Technology, Kerala State Infrastructure Limited, Credai and UL Cyberpark.

In addition to that we were engaged in various marketing and promotional activities and also participated in the prestigious international technology fair GITEX, Dubai promoting Kerala IT. Cyberpark has facilitated way for over a dozen of SME companies in Calicut, to participate in such events. The GITEX event, over the years, has emerged as an excellent marketing arena for Calicut based companies . To interact with various IT companies and IT professionals, Cyberpark has taken membership from various trade associations such as NASSCOM and CII. During this year Cyberpark, along with NASSCOM, GTECH, CAFIT & CII conducted various meetings, seminars, and created opportunity for various IT investors to have a study on the marketability in Malabar Region of Kerala

## OTHER INITIATIVES

### Recreational Facility Booking Application (Playspots)

A booking application has been introduced for the recreational facility with which we will be able to automate the booking and provide hassle free environment for the customers. The booking app is also integrated with cancellation and refund. And the entire transaction details can be recorded and taken as reports for future auditing purpose.

### HR Software (GREYTHR)

To ensure a smooth staff leave management, Cyberpark has implemented an online software through which staffs can report their leave to the respective HOD for approval. This Cloud hosted software has an Employee Portal (web and mobile app) through which each staff member can apply their leave and HR can process the year end leaves easily. Apart from the leave management the software is also integrated with Payroll, statutory compliance, reimbursement, and MSI reports.

### Internship Program (IGNITE 2.0)

Initiatives were taken to provide industrial training opportunities for recent graduates in Kerala IT & ITeS companies under “IGNITE” Internship Program. Kerala IT Parks to financially incentivize companies and accelerate creation of new internship opportunities for fresh graduates, providing them training that culminates in a job opportunity in related field. This is the second year we have been successfully running this internship initiative under the label Ignite 2.0 along with other two IT parks under the Kerala IT brand.

### Implementation of Online Vendor Payments

The monthly vendor payments are around 50 plus numbers amounting to Rs 40 to 50 lakhs. This involves clerical work and manual intervention in preparing cheques, submitting the same to the bank along with RTGS/NEFT forms etc. To simplify the current process, we have introduced online payment methods through net banking for processing vendor payments after voucher preparation/accounting in Tally. The mode of operation/authorized signatories has been approved by the 41st Executive Council on 13<sup>th</sup> Sep 2021. In addition, it has been decided to give maker rights to Junior Officers in the finance department whose role will be to add the vendors' bank details and input the payments. Authorizers will be those who are the authorized signatories as approved by the Executive Council.

### EV Charging Facility

Introduction of EV charging facility inside the campus has been done by installing new EV charging units inside Sahya for 4-wheeler (1 no), 2 wheelers (3 nos) and 4-wheeler (1no) charging point at Park Centre, respectively.

### Waste Management Initiatives

Waste-free campus initiatives have been taken to reduce, reuse, and recycle resources to minimize waste generation and promote environmental sustainability. We aim to minimize waste generation, promote recycling, and encourage sustainable practices among businesses and employees within the park. As a part of this initiative food waste processing machine has been installed in the campus.

## CONCLUSION

Over the years Cyberpark has been performing very well in terms of creating an IT ecosystem in the Malabar region by contributing to new employment opportunities. There has been a good demand for office space, and we are currently at 100% occupancy. The request for construction of second IT building through NABARD funding is being explored.