



## CYBERPARK KOZHIKODE

### ANNUAL ADMINISTRATIVE REPORT 2024-25



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## Introduction

Kozhikode City (also known as Calicut), one of the most dynamic Tier 3 cities in India and third largest city in Kerala along the shores of Arabian sea, is making waves in the Digital Revolution with its burgeoning IT sector. With its world class infrastructure – an international airport, a seaport, and a plethora of reputed educational institutions – Kozhikode is a dream destination for IT investors around the world. The city received a much-needed boost for its IT sector with the advent of the Govt. Cyberpark, the first IT park promoted by the state in the Malabar region.

Cyberpark, Kozhikode has been envisioned and conceptualized as a major IT hub catering to the northern part of Kerala for the development of IT/ITeS sector in the state, after a trail-blazing performance with the success of Technopark, Trivandrum and Infopark, Kochi under Kerala IT. Cyberpark, Kozhikode the first IT park promoted by the state in the Malabar region was established under Cyberparks Kozhikode an autonomous society registered under the Society Registration Act 1860, on 28 January 2009. The ultimate objective was to facilitate state of the art infrastructure space with supporting facilities with an IT eco system which would enhance the development of Information & communication Technology, Create Direct & indirect Job opportunities and parallelly contribute to the economic development of the state.

Cyberpark provides a unique business model with a quality IT space in terms of Smart Business Centres – Plug & Play module and Warm Shell Option on lease terms. IT/ITeS companies could establish their operations in Cyberpark and commence business operations either immediately or design their office space as per their specifications and investments after obtaining SEZ unit approval. In addition, Cyberpark also encourages land lease option for IT companies / investors on long term lease for 30 years extendable up-to 90 years for establishing their business operations or as commercial co-developer.

Cyberpark in association with KSITIL has leased out 5 acres of SEZ land from KSITIL (Developer) in a 45-acre campus and have developed the first IT SEZ building Sahya measuring around 3 lakhs sq. ft. with a structure of double basement + Ground + 4 upper floors. Cyberpark inaugurated the building on 29 May 2017 and is fully operational.

In the fast-paced world of Information Technology (IT), where long hours and high-pressure environments are the norm, the importance of recreational facilities cannot be overstated. Recognizing this need, our visionary initiative aims to establish a state-of-the-art recreational facility – “Cyber Sports Arena” spanning 2 acres tailored specifically for IT company employees and the broader IT ecosystem, this facility promises to be a haven for wellness, camaraderie, and skill development.

Situated amidst lush greenery, our recreational facility boasts an array of amenities designed to cater to the diverse interests of IT professionals. The focal points of the facility include Football Turf, Badminton & Basketball Court.

In the year 2024-25, Cyberpark continued to remain at 100% occupancy by leasing out the available warm shell and smart business offices to IT companies. The direct employment remains 2200 and exports to Rs. 122 crores.

Govt. Cyberpark is led by Chief Executive Officer and governed by an Executive Secretary, Electronics and IT department of the IT Ministry under the Chief Minister of Kerala.

## Our Vision

To be the destination of choice for Technology Companies and Professionals.

## Our Mission

To provide a world class ecosystem in Kerala that nurtures Information Technology & Electronics Companies and Professionals, by providing a combination of quality infrastructure, knowledge/skill development, growth opportunities and lifestyle facilities and thereby meeting the Electronics & Information Technology goals of Government.

### ADMINISTRATIVE AUTHORITIES

Cyberpark is headed by Mr. Susanth Kurunthil, Chief Executive Officer and governed by Governing Body chaired by IT Minister, none other than Hon'ble Chief Minister of Kerala & Executive Council Members with Chairman being the IT Secretary, Electronics, and IT department.

#### Governing Body as on 31<sup>st</sup> March 2025:

Sl. No.	Designation	Position
1	Hon. Minister for Information Technology	Chairman
2	Secretary, Electronics & IT, GoK	Vice Chairman
3	Secretary, Finance, GoK	Member
4	Managing Director, KSIDC	Member
5	Vice Chairman, State Planning Board	Member
6	Executive Director, C-DAC, Trivandrum	Member
7	Development Commissioner, CSEZ	Member
8	Director, IIM	Member
9	Senior Director, NASSCOM	Member
10	CEO, Cyberpark	Member

#### Executive Council as on 31<sup>st</sup> March 2025

Sl. No.	Designation	Position
1	Secretary, Electronics & IT, GoK	Chairman
2	Additional Secretary (Finance), GoK	Member
3	Managing Director, KSIDC	Member
4	Managing Director, KSITIL	Member
5	External Technical Advisor-NIT Calicut	Member
6	Development Commissioner, CSEZ	Member
7	Director, Kerala IT Mission	Member
8	CEO, Kerala Start Up Mission	Member
9	Chief Executive Officer, Infopark	Member
10	Chief Executive Officer, Cyberpark	Member

#### Meeting of General Body:

The 9<sup>th</sup> Governing Body meeting was held on 20 November 2024 through Video Conferencing. The Board was apprised of ongoing work status at Cyberpark Kozhikode.

## PROJECT UPDATES

Sl. No.	Particulars	Status	Date of Completion/Expected
1	Construction of multipurpose hall at Sahya	Completed & functional	29/04/2025
2	Upgradation of waste management system	On going	31/12/2025
3	SITC of 300kWp solar photovoltaic system	On going	16/07/2025

- 1 Project has been successfully completed during FY 2024-25 and 2 other projects are on going.

## BUSINESS DEVELOPMENT UPDATE AS ON 31 MAR 2025

DESCRIPTION	AREA	UNITS
<b>SAHYA IT BUILDING</b>		
Total built-up area of Sahya IT building	2,88,000	Sq. ft
Net leasable area in Sahya IT building	1,88,891	Sq. ft
Total leased out space in IT building (Operational + Allotted)	1,88,891	Sq. ft
Balance area to be leased out in Sahya IT building	Nil	
Total leased out space in percentage	100	%
Total number of companies	81	
<b>CFC BUILDING</b>		
Net leasable area in CFC building - KSUM	12391	Sq. ft
Total leased out space in percentage	100	%
Total number of companies	1	

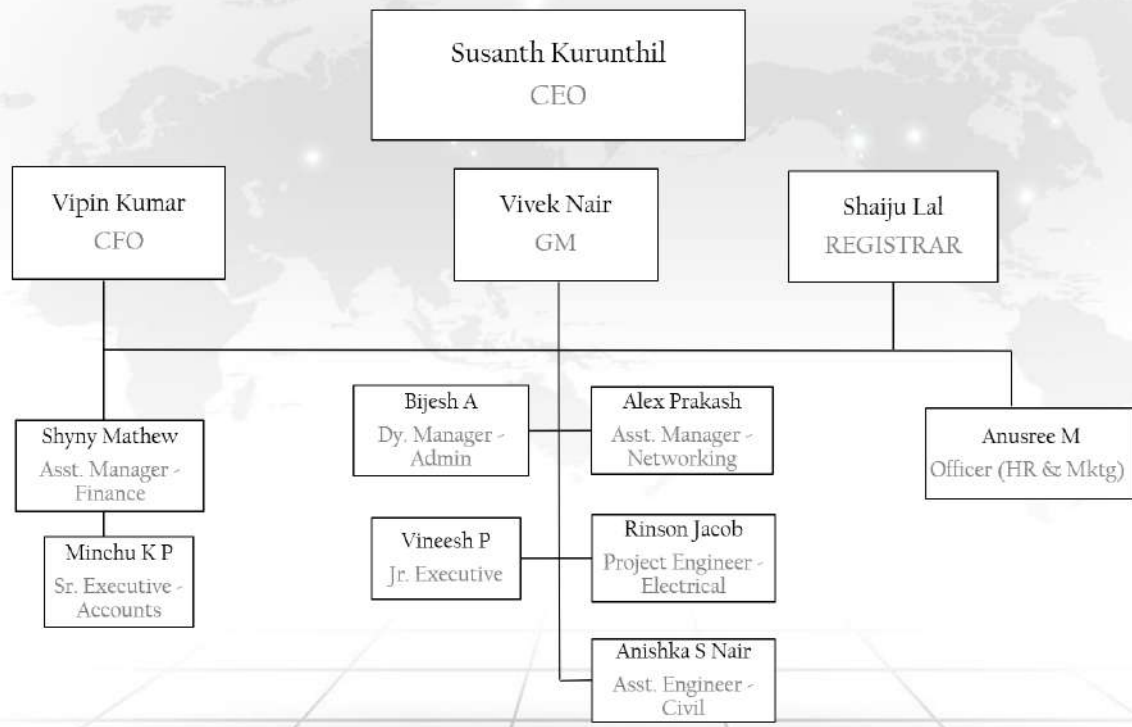


## CYBERPARK EMPLOYMENT UPDATE AS ON 31 MAR 2025

YEAR	NO. OF EMPLOYEES	INCREASE	INCREASE IN %
2017-18	107	39	57
2018-19	482	375	350
2019-20	575	93	19
2020-21	764	189	32
2021-22	1270	506	66
2022-23	2078	808	63
2023-24	2200	122	55
2024-25	2200	0	0



**CYBERPARK-ORGANISATION CHART AS ON 31 MARCH 2025**



**PARK OFFICE - CURRENT EMPLOYEES**

Sl. No.	Category	Total Number
1	Govt. appointment	1
2	5-year contract staff - Scale of pay	5
3	5-year contract staff - Consolidated pay	1
4	3-year contract staff - Consolidated pay	3
	<b>Total</b>	<b>10</b>

### CYBERPARK GROWTH CHART - LAST 3 YEARS COMPARISON

	2022-23	2023-24	2024-25
Total No. of companies	85	84	82
Area Leased out	1,83,120	1,88,891	1,88,891
Software exports	105 Cr	121 Cr	122 Cr
Employee strength	2078	2200	2200

### DETAILS OF PLAN FUND SCHEMES DURING FY 2024-25

The original budgeted outlay for the year was Rs. 12.80 crores, of which Rs. 11.80 crores was allocated for Infrastructure development and Rs. 1 crore was allocated for marketing activities. Administrative sanction with revised outlay was accorded on 13/01/2025. The details of the grant received and utilized are given below.

Sl. No	Particulars	Revised Outlay
	<b>Total Outlay</b>	<b>Rs. 5.40 crores</b>
1	Infrastructure Developments	Rs. 4.40 crores
2	Marketing Activities	Rs. 1.00 crore
3	Disbursed Amount (less resumed funds)	Rs. 1.33 crores
4	Expenditures (including own funds)	Rs. 1.82 crores

## MARKETING ACTIVITIES

Discussions are ongoing with National Institute of Technology to explore long term leasing of land and construction of Centre Of Excellence within the Cyberpark campus. Cyberpark has also engaged international property consultants and marketing efforts are in place to attract co-developers/investors to lease land on long term inside Cyberpark campus for pursuing IT/ITeS investments.

Cyberpark has an ambitious goal to “Plan, develop and market the city as the most preferred IT/ITeS investment business destination in India”, thereby creating ample job opportunities. As a part of this initiative Cyberpark has joined hands with Calicut Innovation & Technology Initiative (CITI 2.0) which has been formed by the following key stakeholders: Malabar Chamber of Commerce (MCC), Calicut Forum for IT (CAFIT), CREDAI, Calicut Management Association (CMA), Govt. Cyberpark Kozhikode, UL Cyberpark, KSITIL, NIT Calicut, and IIM Kozhikode. As a part of this, Kerala Technology Expo “KTX” annual flagship event was conducted successfully in the year 2024 and is also planned for the coming year and beyond to promote Kozhikode by projecting it on the global map and augmenting the IT sector of the Malabar region.

## OTHER INITIATIVES

### Digitalization of Physical Files of Cyberpark Office

The Kerala IT Mission introduced the E-Office in IT parks from 2018 onwards, which involves digitally documenting all records, allowing them to be retrieved through the E-Office Web Portal. However, until 2018, all departments within the Cyberpark office relied on physical documentation for record-keeping and information sharing. This traditional system poses several challenges, such as Physical file storage space, retrieving information can be time-consuming, and it is vulnerable to loss, damage, and unauthorised access. Dependence on paper also contributes to environmental degradation.

To digitise the files not included in the E-Office portal and to overcome the challenges as stated above, we engaged Ms. Keltron, who arranged a team to organise the scanning of physical documents into digital formats and ensure proper indexing and organisation for easy retrieval. A total of 3 lakh pages were scanned, and these digital files can be easily organised, searched, and retrieved. The files are now ongoing evaluation and feedback from respective departments to improve the digital filing process.

This digital transformation will not only streamline operations but also position Cyberpark as a forward-thinking organization in the digital age.

### Internship Program (IGNITE 2.0)

Initiatives were taken to provide industrial training opportunities for recent graduates in Kerala IT & ITeS companies under “IGNITE” Internship Program. Kerala IT Parks to financially incentivize companies and accelerate creation of new internship opportunities for fresh graduates, providing them training that culminates in a job opportunity in related field. This is the second year we have been successfully running this internship initiative under the label Ignite 2.0 along with other two IT parks under the Kerala IT brand.

## OTHER INITIATIVES

### Online Booking Facility At Cyberpark

To provide users with a seamless and secure payment experience. To automate the booking process, reduce manual errors and administrative workload, and enhance financial tracking and reporting capabilities, thereby increasing customer satisfaction and encouraging repeat bookings. Cyberpark integrated an online Booking Portal for Facility bookings in the Cyberpark Campus. Thorough testing of the various available online payment systems to ensure functionality, security, and a seamless user experience & upon collecting the Proposals from various Vendors, we engaged Ms. Play Spots to integrate with the Cyberparks facility booking .By providing a secure and user-friendly payment system, we enhanced the overall booking experience, reduced administrative burdens, and increased revenue potential. Implementing this strategy ensured that Cyberpark remain competitive in the market and meets the evolving needs of our users.

## CONCLUSION

Over the years Cyberpark has been performing very well in terms of creating an IT ecosystem in the Malabar region by contributing to new employment opportunities. There has been a good demand for office space, and we are currently at 100% occupancy. The request for construction of second IT building through NABARD funding is being explored